# Information Technology

In order to access your class information, every student must log into their portal account at http://www.neci.edu and click on Student Login or you may go directly to the student portal at http://student.neci.edu. **Before your first class**, please log into the portal and ensure you're able to access every function.

You are provided five accounts during your NECI education: (1) E-mail (2) Portal
(3) Online Learning Platform (Moodle) (4) Student Evaluations (5) ServiceDesk. All systems can be accessed from within the portal but require a login to each system.
Your username (login name) for **ALL** of these accounts is
**firstname.lastname@student.neci.edu**

For more account information, please see refer to your IT Orientation email.

## NECI-Provided Wireless Internet Access Policy and Guidelines

Wireless internet services are provided for students' personal use in their dorm rooms and common areas on NECI properties.  This document outlines general information about this service and the rules that students must follow if they choose to utilize this service.  **By using the Internet service provided by NECI, the user agrees to comply with this policy**.

Wireless internet is available at the following locations:
Residence Halls: Bishop, Dewey, and Dewey Hall cafeteria
Public spaces: 7 School Street and LaBrioche
All student wireless access points start with **NECI (location)** and require a password for internet access.

Wireless internet services are provided to NECI by third-party Internet Service Provider via shared high-speed connection for the purpose of educational related tasks.  These internet services are provided to students with no firewall service, virus filtering, adware filtering, content filtering, or other filtering.  NECI is not responsible for any inappropriate, obscene, or damaging material that is displayed or downloaded to user's equipment.  Students are responsible for obtaining and installing, on their personal equipment, appropriate virus protection software, adware, or protection software, and content filtering software.  Some examples of Internet sites with information on such software are Microsoft Security Essentials (www.microsoft.com), McAfee (www.mcafee.com), Symantec (www.symantec.com), and Spybot Search and Destroy (www.safer-networking.org).

Students may use the NECI-provided Internet service for any purpose EXCEPT the following:

1. Users may not use the Internet service for any purpose prohibited by law, including, but not limited to transmitting or downloading confidential information or copyrighted materials, buying or selling illegal substance, accessing, transmitting, or downloading child pornography, obscene depictions, harmful materials, or materials that encourage others to violate the law, and fraud.
2. No computer or other technological tool may be used on NECI premises for the purpose of downloading, uploading, viewing, or creating unlawful materials, such as child pornography.  Such behavior will result in serious consequences, including the possibility of dismissal.
3. Users may not utilize NECI's internet connection for the purpose of sending bulk unsolicited commercial email (spam).
4. Users may not make this internet connection available to other people through the use of wireless technology or other distribution mediums.  This service is exclusively for the use of NECI students living in the building where the service is provided.
5. Users may not perform any action that negatively impacts the reliability of the internet service itself.

Technical support for the Internet connection in the student dorm rooms will be provided by NECI's Information Technology and Maintenance staff members during normal business hours.  Neither the response time for support nor the quality of the Internet service provided to the students are guaranteed by NECI.  To obtain support, please submit a service request by going to http://servicedesk.neci.edu for any questions or problems with account access, wireless, or any other NECI technology. All requests for services must be received by submitting a request or emailing helpdesk@neci.edu. Please include your name, callback number, best time to reach you and the nature of your problem. Our helpdesk will respond to your submission within one business day.

If a user violates this policy in any way, his/her access to the NECI related computer accounts will be disabled and appropriate disciplinary action will be taken.  NECI and its employees are not responsible for and will not be held liable for any illegal activities that occur as a result of the use or misuse of this Internet connection.  NECI reserves the right to change this policy at any time.